

ThoughtSpot Insight Hours

September, 2025



Speakers



Paul Froggatt

Director, Technical
Architects
ThoughtSpot



Eliza Dee

Customer Success Manager
ThoughtSpot
[Host](#)



Micah Terry

Sales Engineering Director
ThoughtSpot



Reshma Varma

Product Manager
ThoughtSpot

Three pillars of **Insights Hours**

**Product
spotlight**

**How-to
ThoughtSpot**

**Community
thread**

- Hosted **last Thursday of every month** by ThoughtSpot's GTM team
- Register for **one or all sessions**
- Ask your questions using Q&A for the **Community thread** discussions

Agenda

01 Introductions

Hello from speakers and what we'll cover today

02 10.12 ci release updates

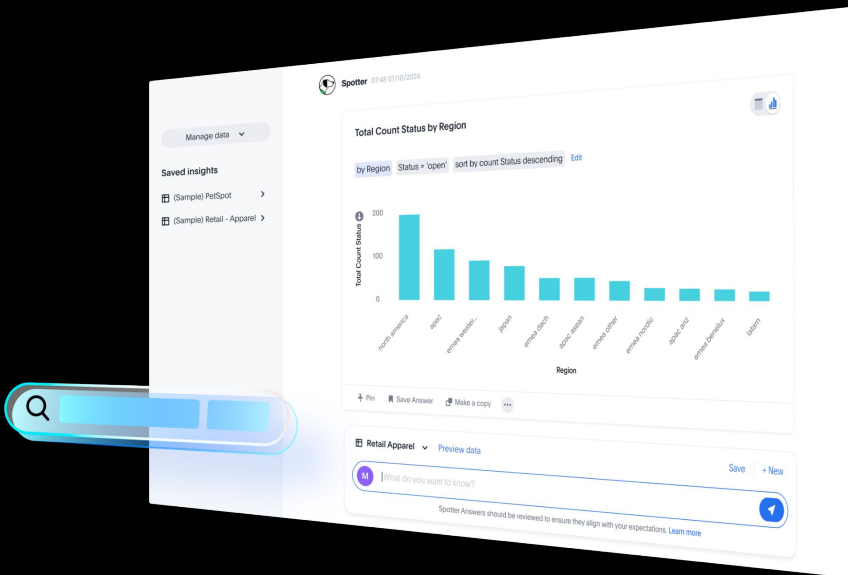
Micah Terry

03 Custom Communications

Reshma Varma

04 Wrap up & next steps

Eliza Dee



NEW

10.12 cl release highlights



Feature highlights

- coach Spotter from conversation
- Spotter natural language instructions
- Spotter context in feedback
- new navigation
- rerun queries in search data
- change comparisons for single point KPIs
- custom sort order
- async TML import
- unique object ID

What's coming in the next release

September 2025 **10.12.0.ci**



Features marked as **Beta** are off by default. To enable them, contact [ThoughtSpot support](#). These features are not available for Free Trial.

Worksheets are removed in 10.12.0.ci

- All previous Worksheets are now migrated to Models.
- For information about the Model migration process, see [After all Worksheets are converted to Models](#).

Coach Spotter from conversation **Early Access**

You can now coach Spotter without leaving your conversation. Click **Add to coaching** below an Answer to teach Spotter how to answer similar questions in the future. To enable this feature, contact your administrator.



How to

Custom Communications



Whitelabeling capabilities for Transactional Email notifications

Why ?

- So that customers who embed ThoughtSpot can brand email notifications according to their specifications
- So that customers can remove ThoughtSpot branding from email notifications
- Consistency in the look and feel of app vs. notifications that come from app

How ?

- API based whitelabeling capabilities
 - Ability to create the configuration, delete the configuration, search and validate the configuration
- Validate API will send an email to your inbox with the changes made
- Can be done per org or for full cluster

Pre-requisites

- Enable COMS in your cluster
- Enabling COMS will mean all your emails will have ThoughtSpot branding
- You can use the APIs mentioned before to update them.

Sample Customisation payload and their impact

```
{
  "template_properties": {
    "cta_button_bg_color": "#eb343d",
    "cta_text_font_color": "#ffffff",
    "primary_bg_color": "#ffffff",
    "logo_url":
"https://upload.wikimedia.org/wikipedia/commons/thumb/c/ce/Coca-Cola_logo.svg/1024px-Coca-Cola_logo.svg.png",
    "product_name": "Coca Cola",
    "footer_address": "One Coca-Cola Plaza, Atlanta, GA 30313, United States",
    "replacement_value_for_liveboard": "Dashboard",
    "replacement_value_for_answer": "Chart",
    "replacement_value_for_spot_iq": "AI Insights",
    "hide_footer_phone": true,
    "hide_manage_notification": true,
    "hide_mobile_app_nudge": true,
    "hide_privacy_policy": true,
    "hide_ts_vocabulary_definitions": true,
    "hide_error_message": true,
    "hide_unsubscribe_link": true,
    "hide_modify_alert": true,
    "company_website_url": "https://www.coca-colacompany.com"
  },
  "org_identifier": "-1"
}
```



logo_url

Administrator just shared this Liveboard with you

Revenue Analysis

This dashboard gives you all required information about your company's topline

View Liveboard

primary_bg_color

cta_button_bg_color

cta_text_font_color

What's a Liveboard? Unlike static dashboards that show you outdated insights based on stale data, Liveboards offer a live and fully interactive view of all your cloud data so you can create personalized, actionable insights at the point of impact.

hide_ts_vocabulary_definitions

Data insights on the go

Scan the QR code to download the latest ThoughtSpot mobile app on your phone.



hide_mobile_app_nudge

You are receiving this notification because a person at your company has shared a Liveboard with you.

ThoughtSpot
(800) 508-7008

444 Castro St, Suite 1000 Mountain View, CA 94041

[Privacy Policy](#) | [Manage Notification Preferences](#)

hide_manage_notification



Hi Reshma.varma,

Your alert "Alert on Total SELLINGPRICE by Monthly
SALEDATE_RANDOM - Fiscal" ran into an error:

1a323ba5-20c6-4394-bf0c-76ed88d56efd anomaly fetching failed due to -
com.thoughtspot.common.rpc.RpcException: No inferences found

Please go to the "[Total SELLINGPRICE by Monthly SALEDATE_RANDOM -
Fiscal](#)" KPI to address the issue or reach out to your admin for help.

You are receiving this notification because your KPI alert failed to run. You can [modify](#)
the alert to change how often it is sent.

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hide_error_message

hide_modify_alert

You are receiving this notification because you are subscribed to a KPI alert.

ThoughtSpot

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[Privacy Policy](#) | [Unsubscribe from this alert](#)

product_name / hide_product_name

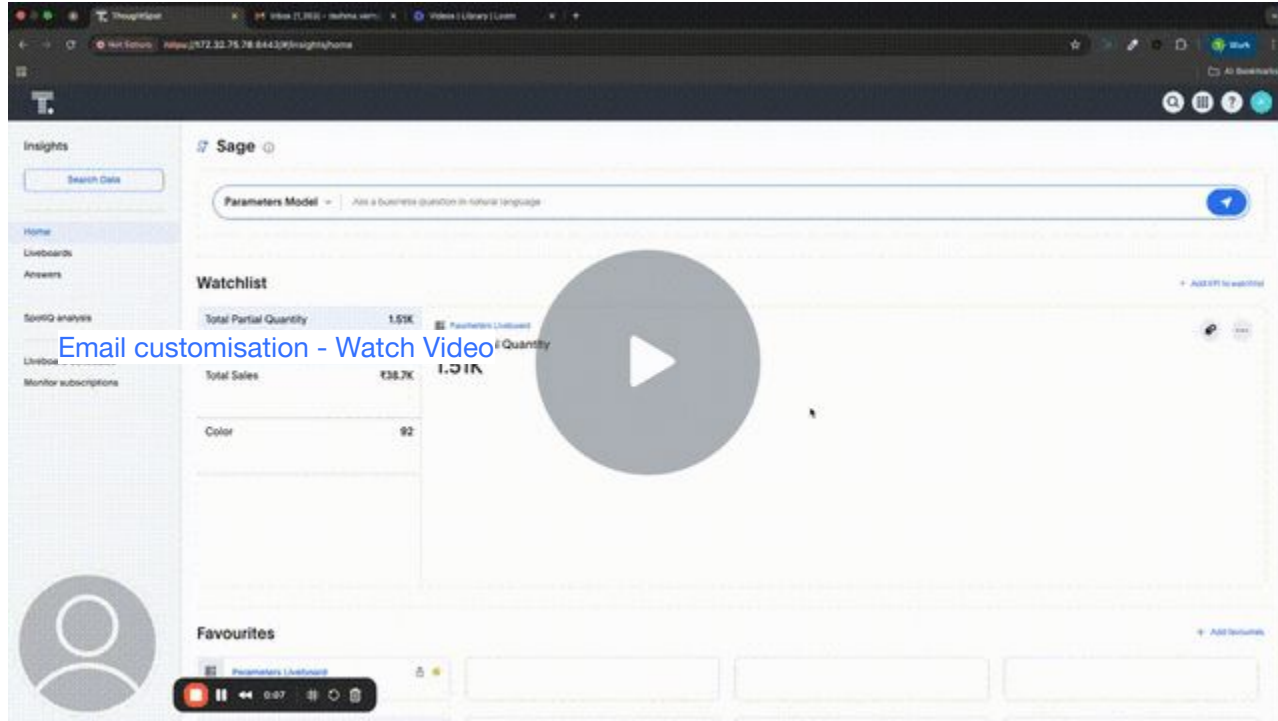
footer_phone / hide_footer_phone

footer_address / hide_footer_address

hide_privacy_policy

hide_unsubscribe_link

Demo



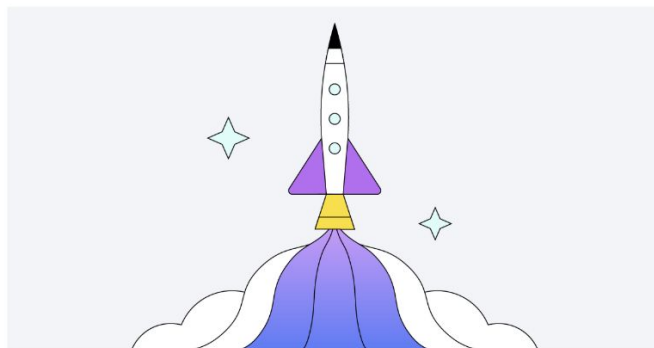


What's coming & next steps

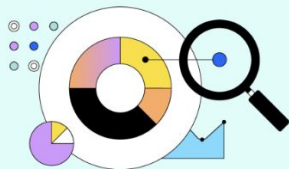
SpotGuide

Welcome to SpotGuide!

SpotGuide is your go-to hub for best practices, expert insights, and practical recommendations curated by ThoughtSpot's professional services and customer success teams. Here, you'll find everything you need to implement ThoughtSpot effectively, drive adoption, and maximize the value of your investment. Dive into the wealth of resources and strategies to help you confidently achieve your business goals.

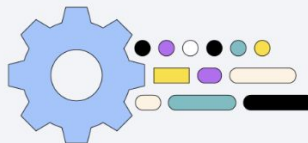


Onboarding & Implementing ThoughtSpot



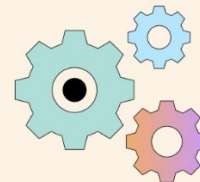
Defining a Use Case

Learn how to document the business context, challenges, success criteria, and the business user questions to be answered.



Access Controls and Security

Establish a strong security model to ensure effortless user access to necessary information, while also preventing unauthorized access and protecting security.



Data Security Field Guide

Learn about security controls, user frameworks, and best practices for data security, including scenarios, use cases, examples, and illustrations of data security governance.

Welcome to ThoughtSpot University

Learn anytime, anywhere. ThoughtSpot University is your central hub for all things training. Take on-demand, self-paced eLearning or register for instructor-led training classes and certifications.

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Our self-paced learning paths help guide and prioritize your ThoughtSpot learning experience.

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Attend virtual and in-person instructor-led classes run by the best instructors in the business.

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Demonstrate your knowledge of ThoughtSpot through our self-serve certification platform.

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Events for October



CUSTOMER SPOTLIGHT

From Backlog to Breakthrough

WEX's Journey to Embedded Insights

 Thursday, October 9th, 8am PT | 11am ET



WEBINAR

Events for October

SNOWFLAKE WORLD TOUR BERLIN

STEP INTO THE FUTURE OF AI AND

SNOWFLAKE WORLD TOUR PARIS

PLONGEZ DANS L'AVENIR DE L'IA ET DES

SNOWFLAKE WORLD TOUR LONDON

STEP INTO THE FUTURE OF AI AND

LONDON OCTOBER 9, 2025



Snowflake World Tour New York

Oct 2, 2024 at 4:00 PM EEST

New York, NY



Snowflake World Tour Chicago

Oct 7, 2025 at 5:00 AM EEST

Chicago, IL

Events for October



Databricks World Tour - London

Oct 16, 2025 at 10:00 AM EEST

ExCel London - ICC Maritime Suite

See you next month!

October 30th
INSIGHTS HOUR 2025

