ThoughtSpot®
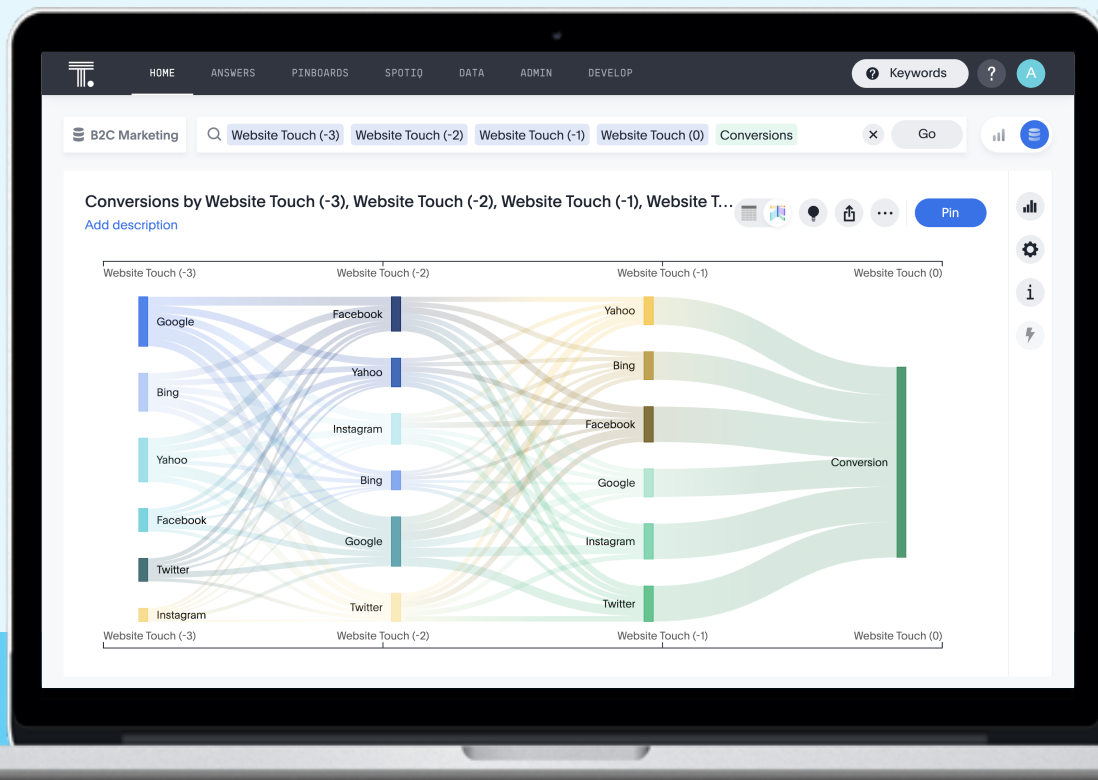
ThoughtSpot Training Services

CUSTOMER-HOSTED ELEARNING PACKAGE

ThoughtSpot Customer-Hosted eLearning Package

With the ThoughtSpot Customer-Hosted eLearning Package you can take our high quality, modular product functionality eLearning courses and host them on your own internal Learning Management System (LMS) or microsite to enable anytime/anywhere training for your users.

ThoughtSpot Training Services

The ThoughtSpot Training Services program offers both live, interactive, instructor-led product training as well as self-paced, anytime/anywhere modular eLearning to support your deployment team and end user training needs.

ThoughtSpot Customer-Hosted eLearning Package

The ThoughtSpot Customer-Hosted eLearning Package provides customers with a library of recorded video training modules designed to teach business users and analysts how to use ThoughtSpot to search their data. Each module focuses on an individual topic and varies in length from 2 to 12 minutes. Customers are licensed to upload the modules to their own in-house Learning Management System (LMS) or microsite and make them available to any number of internal users for anytime/anywhere microlearning.

The modules are divided into two categories (Business User and Business Analyst) with the following topics:

Business User

- Navigating the ThoughtSpot Interface
- Understanding Answers & Liveboards
- Mastering Basic Searches
- Using Tags & Favorites
- Changing the Visualization
- Drilling on Data
- Using Filters
- Saving and Sharing Answers

Business Analyst

- Creating Liveboards
- Using SpotIQ
- Using Keywords
- Viewing Query SQL & Visualizer
- Adding Conditional Formatting
- Creating Formulas
- Uploading Data
- Creating Worksheets
- Creating Views

Pricing

The cost for the ThoughtSpot Customer-Hosted eLearning Package is $15,000.

Deliverables

ThoughtSpot will provide Customer with video files corresponding to each of the module topics which can be hosted on their internal Learning Management System (LMS) or microsite. The videos are created using a sample retail data set and are not customizable for a specific customer use case or data.

Customer Responsibilities and Resources

Customer acknowledges and agrees that: (a) Customer is responsible for loading of course files into their LMS or microsite; and (b) Customer may use the course modules solely to train internal employees, contractors and agents under Customer's control, and not third parties.

ThoughtSpot Customer-Hosted eLearning Package Terms and Conditions

For scheduled service days that are canceled or rescheduled by Customer with fewer than ten business days prior written notice to ThoughtSpot, Customer will be charged and pay for: (a) any travel expenses that cannot be canceled or refunded, and (b) the canceled/rescheduled service days if ThoughtSpot is not able to reassign the personnel to another project. For the purposes of this section, email to the ThoughtSpot personnel assigned to this project will be sufficient as written notice. References to Consulting Services herein will apply to "Professional Services" if such term is used in the agreement between Customer and ThoughtSpot governing services purchases.

ThoughtSpot will provide the Consulting Services described herein as identified on the corresponding Order Form. No services are included in this offering except as expressly included in this document. Customer agrees to pay the total fee amount on the Order Form regardless of the total number of hours completed.

If Customer participates in an Advisory Board or other feedback program, then notwithstanding anything to the contrary in any other agreement between the parties, to the extent Customer provides any suggestions, proposals, ideas, recommendations, or other input regarding ThoughtSpot products or services, ThoughtSpot may use the foregoing for any purpose without obligation of any kind. All feedback is provided "as-is" and without warranty, and Customer is not identified as its source.

About ThoughtSpot

ThoughtSpot is the Modern Analytics Cloud company. Our mission is to create a more fact-driven world with the easiest to use analytics platform. With ThoughtSpot, anyone can leverage natural language search and AI to find data insights and tap into the most cutting edge innovations the cloud data ecosystem has to offer. Companies can put the power of their modern data stack in the hands of every employee, extend the value of their data to partners and customers, and automate entire business processes. Customers can take advantage of ThoughtSpot's web and mobile applications to improve decision making for every employee. With ThoughtSpot's developer-friendly platform, customers can also embed consumer-grade analytics into their SaaS offerings or build entirely new interactive data apps that engage users and keep them coming back for more. Organizations like Walmart, BT, Daimler, Medtronic, Hulu, Royal Bank of Canada, OpenTable, Metromile, Workato, and Nationwide Building Society rely on ThoughtSpot to transform how their employees and customers take advantage of data. See for yourself and try ThoughtSpot today.

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